



By submitting a payment to Sharnnell Cutliff Ministries indicates that you have read and understood these Terms and Conditions (including Privacy Policy) and that you agree to these Terms and Conditions.

Please understand that at any time, Sharnnell Cutliff Ministries has the right to change and or edit our Terms and Conditions and pricing without notice.

Sharnnell Cutliff Ministries does have an Attorney for fraudulent chargebacks, harassments online or via email or phone, threats and etc. Legal action will be taken!

We have the right to decline any project or client.

**PAYMENT & REFUND POLICY:**

At Sharnnell Cutliff Ministries, there will be no refunds once payment is sent for a product or bundle, or once the designer has started planning, creating a layout or options for a product. As a client you are paying for the design (Final Product) Not the source file. 50% payment is due before the process starts.

**CLIENT COMMUNICATIONS:**

We only communicate with the Business Owner, NO OUTSIDE PARTIES. If the client is not happy with a product, you may talk it over with the designer. After the product drafts are sent to the client, failing to contact the designer without convert means the product will be finalized, and the client will be charged for revisions. After 7 days of no communication the client's product will be forfeited, and no refund shall be issued. Also, there is a \$100 restart fee to reactivate your abandoned project. Revisions are due same day or two days after.

**COPYRIGHTS:**

Clients are responsible for their own rights of their products, and designs can be trademarked by the client.

**INVOICES:**

All unpaid invoices are cancelled within 24-48hrs.

**COMPLETION & REVISIONS:**

After the product drafts are sent to the client, revisions are due same day or two days after. Failing to contact the designer without concerns means the product will be finalized, and the client will be charged for revisions. Please visit our revision guide.

**FREQUENT COMMUNICATION:**

We would like to keep all effective email communication to prevent miscommunication.

**QUESTIONNAIRES:**

It is the client responsibility to complete all questionnaires, not Sharnnell Cutliff Ministries. Clients must answer correctly with accurate information.

**SOCIAL MEDIA PORTFOLIO RIGHTS:**

Sharnnell Cutliff Ministries has the right to post the clients work in the time and fashion of their favor. Sharnnell Cutliff Ministries has the right to post and advertise any work they have created.

**DISRESPECT IS NOT TOLERATED:**

Our Designer is going out of their way to please our clients. Please respect the Designers' time, creativity and please be respectful. If the client acts in a disrespectful manner, their invoice and contract will be terminated immediately, and will not receive their payment back.